

Outstanding Leadership

Peter Quarry interviews Ann Sherry AO (CEO Carnival Australia).

Ann Sherry has broad leadership experience in both the private and public sectors. In this program she debunks some common myths about leadership and, details the qualities of good leaders and outlines strategies for developing these qualities in staff. Her reflections reveal that text book concepts can often be misleading and knowing your organisation is often the pathway to success.

Introduction

- Women or men as leaders.
- Transformational and transactional leaders.
- Finding great leaders is the challenge.
- Notions of leadership being reshaped.

Outstanding Leadership and Tough Times

- Look at what is working, rather than getting stuck in stereotyping.
- Positive leadership engages people, listens, networks, expansive not closed, creates energy and a sense of possibility.
- Dated leadership style was about conscription, lack of energy, narrowing not broadening.
- Tough times reveals the charlatans.
- Great innovation happens in tough times.
- You learn a lot when you make mistakes.

Reflections on Personal Experience

- Understand the language or priorities of the organisation.
- Listen before speaking.
- Understand and pitch to the priorities of the organisation.
- Try again.
- Importance of reflection.
- Be yourself, not a text book leader.
- Rejection and reflection are part of the learning loop.
- Leaders need to demonstrate that they are learning.
- Need to be flexible.

Developing Leaders

- Give them experience.
- Provide them with challenges and allow them to make mistakes from which they can learn.
- Provide formal leadership training.